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<RADR_ReturnAddressCity> <RADR_ReturnAddressState> <RADR_ReturnAddressZip>
<MEMD_MemberFormattedName>
<MEMD_MemberAddress1>
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<MEMD_MemberAddress2>
<MEMD_MemberCity> <MEMD_MemberState> <MEMD_MemberZip>
```

## Reference # <TXHD\_CPP\_ID>

[Note: A review of your medications was done on <TXHD\_TransactionDate> with <MEMD\_CareGiverFirstName> <MEMD\_CareGiverLastName> who served on your behalf. Here is a summary of your medication review.]

<Spool\_Date>

Dear < MEMD\_MemberFormattedName>,

Thank you for talking with me on <TXHD\_TransactionDate> about your health and medications. As a follow-up to our conversation, I have included two documents:

- Your **Recommended To-Do List** has steps you should take to get the best results from your medications.
- Your **Medication List** will help you keep track of your medications and how to take them.

If you want to talk about these documents, please call <PLAN\_CMRVendor> at <CSPH\_PhoneFaxTTY1>, <CSPH\_HoursOfOperation>.

I look forward to working with you and your doctors to make sure your medications work well for you.

Sincerely,

```
<PLAN_SignatureBlock1>
<PLAN_SignatureBlock2>
<PLAN_SignatureBlock3>
<PLAN_SignatureBlock4>
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<DSCL\_HIPAADisclaimer01>
<DSCL\_TrademarkDisclaimer01>
<DSCL\_MiscDisclaimer>

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB number for this information collection is 0938-1154. The time required to complete this information collection is estimated to average 40 minutes per response, including the time to review instructions, searching existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, Attn: PRA Reports Clearance Officer, 7500 Security Boulevard, Baltimore, Maryland 21244-1850.

201395F-012025 <PLAN\_PlanType><TERE\_TemplateID>